



Quality Assurance Policy

Introduction

RW Projects South West Ltd has in place a set of processes to ensure quality will be experienced consistently across all aspects of RW Projects South West Ltd operations (Quality Assurance) and support RW Projects South West Ltd in a cycle of continuous improvement and rising standards (Quality Improvement). At the heart of the cycle is self-assessment

The aim is to achieve quality improvements that are learner focussed and that have a positive impact on the learner experience:

- The quality of trades, works and materials
- The College environment, including resources
- The College services and operations

Our Procedures

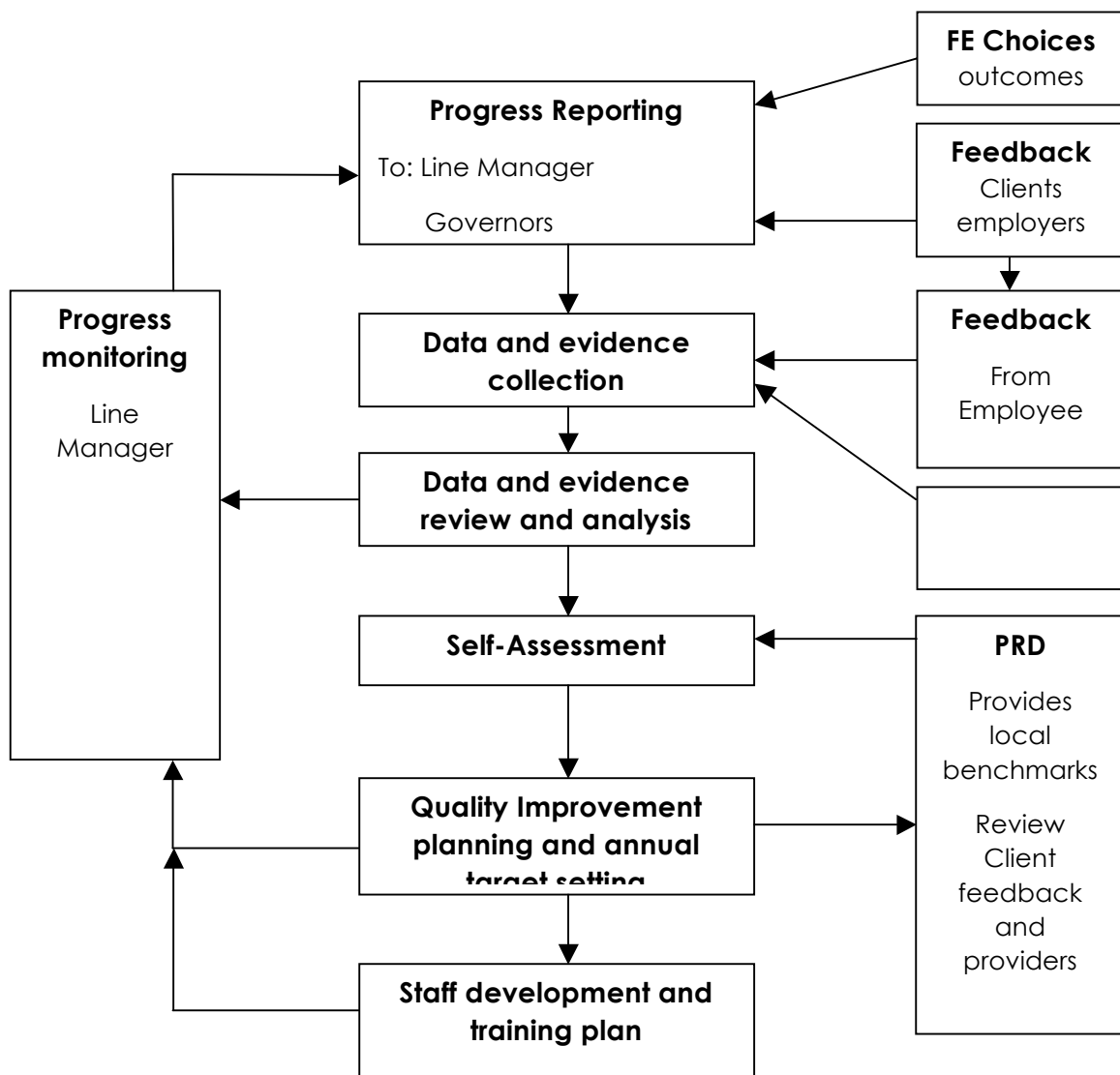
RW Projects South West Ltd operates under a Local Scheme of Management, which determines much of its policies and procedures. This includes specification of customer groups, curriculum, quality improvement, customer care, health and safety and budget and financial regulations.

The processes that support quality are set out in detail and available on RW Projects South West Ltd internet in the policies and procedures area. All staff, from induction and probation onwards, are introduced and trained in these processes. Implementation is monitored to ensure staff understand and comply and that all aspects of the procedures are effective.



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Summary of how Self-Assessment fits into the
2016/17 Quality Cycle





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